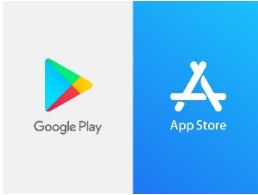


Genesis Convenient CareNow App – Step-By-Step Instructions

Download the CareNow app and create an account

1. Search for “Genesis Convenient CareNow” in the App Store or Google Play Store.



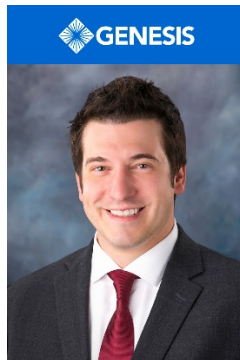
2. Download the app



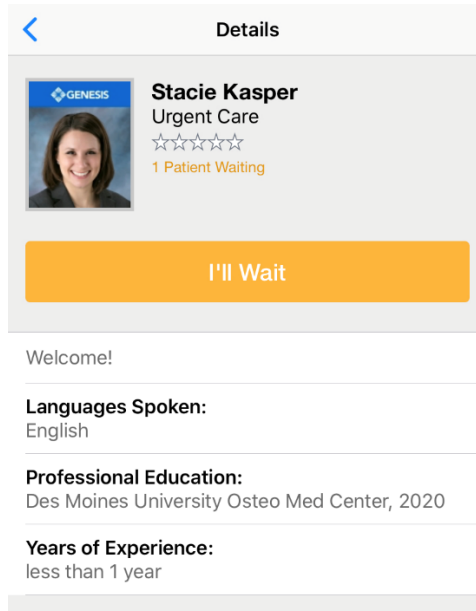
3. Click “Sign Up” to create a new account or click “Log In” if you already have an account

Starting Your Visit

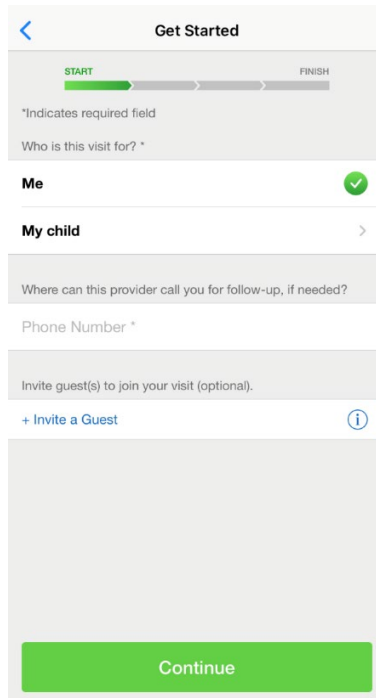
1. After logging in, you will see a list of providers. **To minimize wait time, select a Genesis Provider. Providers are marked with a Genesis Logo above their picture.** Genesis Providers are available on the app 7 days a week from 8 a.m. – 8 p.m.



2. After selecting a provider, you see a screen with provider information and the number of patients ahead of you in line. Click "I'll Wait".



3. On the Get Started page, select whether the visit is for "Me" or "My child" and add your phone number. Click Continue.



4. On the Your Visit page, answer questions about the reason for your visit. Choose your pharmacy. Acknowledge the Privacy Policy. Click Continue.

Your Visit

START FINISH

What would you like to discuss today?

- Cold
- Earache
- Fever
- Flu-Like Symptoms
- Headache
- Rash
- Stomachache

Other

Do you have a Primary Care Provider? (yes/no)

Have you had any international travel in the last 14 days?

Continue

Covid-19 patient in the last 14 days?

5. On the Medical History page, update your medical history. Click Continue.

Medical History

START FINISH

CONDITIONS

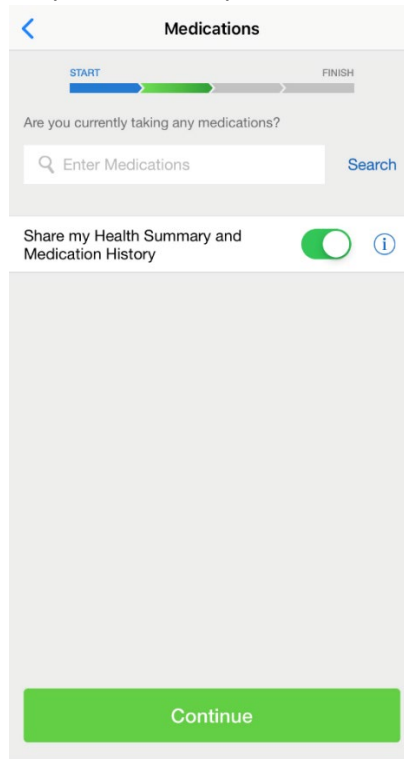
Have you ever been diagnosed with any of the following conditions?

- Alcohol Use Disorder
- Allergies
- Anxiety
- Arthritis
- Asthma
- Atrial Fibrillation
- Attention Deficit Disorder
- Back Pain
- Bipolar Disorder

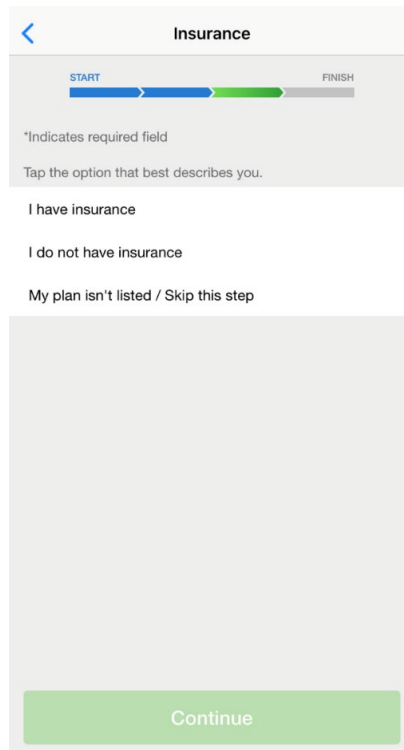
Continue

Breast Disease?

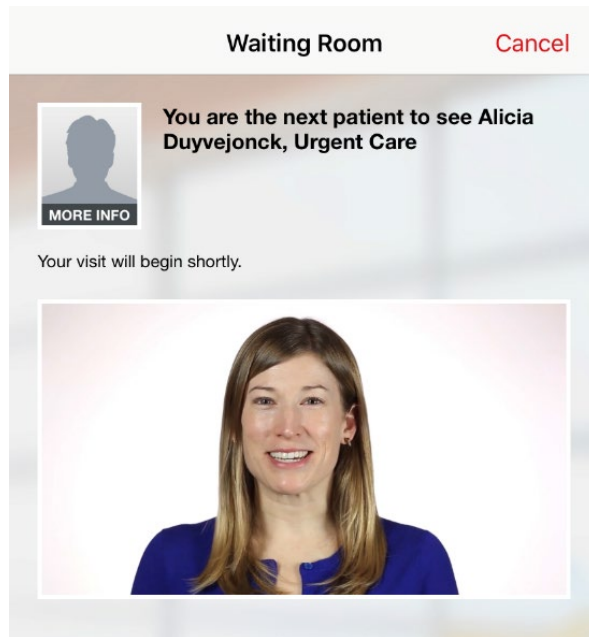
6. On the Medications page, enter any medications you are currently taking. Click Continue.



7. On the Insurance page, input your insurance information. Click Continue.



8. On the Waiting Room page, watch a short video.



9. Your provider will log on and start your visit.