

# Secure. Convenient.

# My+GENESIS

Patient Portal

## Proxy Access Instructions



To gain access to the portal on someone else's behalf (child, spouse, parent, loved one), please visit or call your Genesis provider's office to request proxy access. An invite will be sent to your email to set up and create a proxy patient portal account to help manage care. Note: You must already have your own patient portal account to set up access for someone else. You can also have your Genesis office staff help you set up the account(s).

### 1. Once you have requested access, open email to join MyGenesis and accept the invitation.

Genesis Health System invites you to join MyGenesis Patient Portal Inbox x

**MyGenesis** <noreply@iqhealth.com>  
to me ▾

Genesis Health System is inviting you to get connected with TOMMY'S medical information by joining MyGenesis patient portal.

[Accept Invitation to MyGenesis](#) and follow the instructions.

This email invitation will expire after 90 days. If you have problems creating an account, please call 1-877-621-8014.

If you already have a MyGenesis account, please ignore this invitation.

### 2. Answer the security questions by verifying the "Patient's" Date of Birth and Postal code you are requesting access for.

#### Answer the Security Question

By verifying your information with Genesis Health System, you help us keep our medical record information secure.

Date of birth

<b>Month</b>	<b>Day</b>	<b>Year</b>
October ▾	16	2016

Enter the year as 4 digits.

Your postal code

The answer to this security verification question may have been provided when you were invited to join.

I agree to the Genesis Health System [Terms of Use](#) and [Privacy Policy](#).

**Next, Create Your Account**

Cancel

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3. Use your own MyGeneis Patient Portal email address and password to sign in.

## Do You Already Have an Account?

This email address is already associated with an account. If you share this email address with someone, check if the other person already created an account. If the email address is yours, you just need to sign in.

Email address or username

parent.email@gmail.com

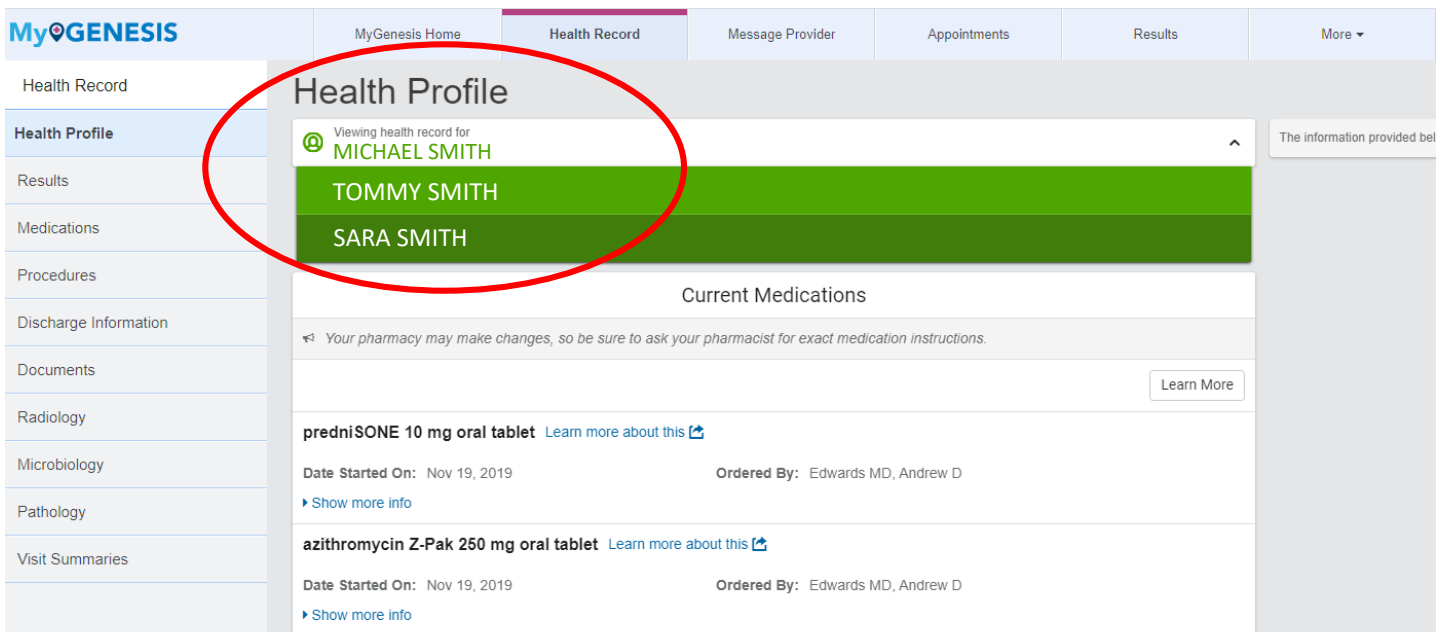
Password

.....

 Sign In

[Forgot Password?](#)

4. Once you sign in, you will see tab(s) for each person you have proxy access for as well as your own account.



The screenshot shows the MyGeneis patient portal interface. The top navigation bar includes 'MyGeneis Home', 'Health Record', 'Message Provider', 'Appointments', 'Results', and 'More'. The left sidebar lists various health record categories. The main content area is titled 'Health Profile' and shows a list of users under the heading 'Viewing health record for MICHAEL SMITH'. The users listed are TOMMY SMITH and SARA SMITH. Below this, the 'Current Medications' section is visible, listing 'prednisONE 10 mg oral tablet' and 'azithromycin Z-Pak 250 mg oral tablet' with their respective start dates and ordering physicians.

Health Record	MyGeneis Home	Health Record	Message Provider	Appointments	Results	More
Health Record	Health Profile					
Health Profile	Viewing health record for MICHAEL SMITH					
Results	TOMMY SMITH					
Medications	SARA SMITH					
Procedures	Current Medications					
Discharge Information	Your pharmacy may make changes, so be sure to ask your pharmacist for exact medication instructions.					
Documents	Learn More					
Radiology	prednisONE 10 mg oral tablet <a href="#">Learn more about this</a>					
Microbiology	Date Started On: Nov 19, 2019 Ordered By: Edwards MD, Andrew D					
Pathology	<a href="#">Show more info</a>					
Visit Summaries	azithromycin Z-Pak 250 mg oral tablet <a href="#">Learn more about this</a>					
	Date Started On: Nov 19, 2019 Ordered By: Edwards MD, Andrew D					
	<a href="#">Show more info</a>					